

# How to Buy Form

1001 Monarch Street  
Suite B42  
Lexington, KY 40513  
1-800-447-2188 Toll-free  
1-888-613-7749 Fax

Fax to **1-888-613-7749**



1. The minimum deposit is \$500. Forms of payments accepted for deposit are Visa, MasterCard, Amex, Discover, Cash, Wire Transfer, Money Order, Cashier's Check.  
There is no refund on the deposit; as this provides the floorplan and is applied towards the trailer invoice. If additional floor plans are required there will be an additional charge per floor plan; ask your rep for details. No floor plans will be issued without the deposit and this form signed and faxed to 1-888-613-7749 or digitally signed with EchoSign if your representative has offered it.
2. Website databases will only retain encrypted partial credit card and customer information. CVS does NOT share any information with third parties. The credit card will be charged for only the deposit amount authorized by the customer.
3. The remaining balance on the invoice must be **paid in full** before the trailer is moved from the Manufacturer's premise. A sign off sheet must be completed & signed before trailer can leave the plant or leave the delivering driver's possession. The remaining balance of your invoice can be paid via Wire Transfer, Cashier's Check, Cash, or through our financing providers if you have been approved.
4. All invoices must be paid according to the terms stated in the contract to purchase. All orders are verified by phone, and requires all signoff sheets (this document, drawings if applicable, invoices and change orders) to be filled out and signed by the customer, with the direction and help of a salesperson, if needed. This step will not be skipped or overlooked and must be completed to ensure that the trailer build begins.
5. No delivery dates are guaranteed, all builds are subject to the manufacturer's dates and thus, we cannot guarantee a delivery date. A reasonable time frame may be expressed by the salesperson, but is controlled by the manufacturer. All equipment: stoves, fryers, freezers, etc. are subject to the manufacturer's delivery date and times, customer will be notified of that progress.
6. All sales are final.
7. Delivery fees and transport cost are assessed at the rate per mile charge. This price will be quoted at the time of the build contract. For current rates per mile, please contact your sales representative. Delivery fees must be paid prior to delivery, unless prior approval has been obtained by management. A time and delivery location will be agreed upon and setup prior to delivery date. Due to the cost of delivery services by our drivers, \$75.00/hr charge is assessed after exceeding the appointed delivery time. Should the late fee be assessed, then the driver will collect the fee before the trailer can leave the location.  
*If you are picking up the trailer at the plant, there is no delivery or transportation fees.* Plant pick up times are: 8am-4pm Monday-Friday only, manufacturers are not open on Saturday or Sunday.  
The customer is to pay ALL toll fees and highway fees at the time of the delivery. Transporting at the shortest mileage and safest way to your delivery address, there may be tolls incurred.
8. Delivery costs are calculated from the manufacturing plant to the destination as per agreed by the customer and salesperson.
9. Warranties are listed under the Warranty section in the resource center at [www.yourtraileronline.com](http://www.yourtraileronline.com). A customer information packet with all manufacturer paperwork is supplied at time of pickup or delivery of the finished trailer. Upon request, warranty information - per manufacturer - can be supplied by email or fax to customer.
10. CVS / YourTrailerOnline.com is a customer service company and is not held in any way responsible for manufacturer defects or warranties of the trailer structure, operating parts, equipment, and operation of equipment. Yourtraileronline.com is not liable for warranties. No warranties are expressed or implied by CVS/YourTrailerOnline.com, regardless of any expressions made by its representatives. CVS/YourTrailerOnline.com will strive to help the customer in contacting the manufacturer.

By signing this form you, the customer, agrees to the terms and conditions of this document, unless otherwise stated and added. The Contract to Purchase will be provided with these terms and is required to validate the sale of the trailer and this document.

Authorized Signature \_\_\_\_\_ Date \_\_\_\_\_ Time \_\_\_\_\_

I authorize CVS (yourtraileronline.com) to charge my credit card or debit card for said deposit listed below. Please refer to the terms above for accepted forms of deposit transactions. (Section I)

Credit Card No. \_\_\_\_\_ Exp. Date \_\_\_\_\_ CV Code \_\_\_\_\_

Authorized Signature \_\_\_\_\_ Amount Authorized \$ \_\_\_\_\_

Print Name on card \_\_\_\_\_ Phone \_\_\_\_\_

Email Address \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_

State \_\_\_\_\_ Zip Code \_\_\_\_\_ Salesperson \_\_\_\_\_ Date \_\_\_\_\_

Please Check One: Visa \_\_\_\_\_ MasterCard \_\_\_\_\_ Amex \_\_\_\_\_

Money Order \_\_\_\_\_ Wire Transfer \_\_\_\_\_ Other \_\_\_\_\_

**THIS DOCUMENT MUST BE SIGNED AND FAXED OR EMAILED TO CVS BEFORE THE TRAILER CAN  
BE PUT INTO PRODUCTION, NO EXCEPTIONS.**

*Please fax this form to 1-888-613-7749*